

Improving the Patient Experience in Emergency Departments

Opportunity to provide input on a communication tool being developed

The Emergency Strategic Clinical Network™, in collaboration with the Grey Nuns Community Hospital, is working on a project to develop tools to improve patient experience in the Emergency Department. This communication tool will map out the intake process and clarify the different phases patients move through to improve their understanding and experience in the Emergency Department.

Your unique perspective and input is valuable for this project to ensure we are communicating the right information and addressing the barriers of communication between patients, families and health care providers.

Refreshments will be provided and travel expenses will be covered.



Tuesday, August 29th 2017



9am - 12pm



Room 1615

Grey Nuns Community Hospital

1100 Youville Drive NW

Edmonton, Alberta

T6L 5X8

For more information or to participate in this focus group please contact:

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