

What is Family Presence?



FAMILY & FRIENDS

HEALTHCARE PROVIDERS

Communicate with healthcare workers. Discuss presence, patients' rest or other needs, and how to respect privacy in limited spaces.

Create welcoming signage. Explain/support access to interpreter services. Support healthy presence based on partnerships.

Family and friends can help with medication lists & infection prevention during times of admission to hospital or before appointments.

Involve and prepare the patient's family/friends in goal-setting prior to appointments, admission & during admission.

Questions, information and observations that families have help to keep the patient's care safer.

Family presence in bedside rounds and conferences is encouraged and helps to plan for safer discharge.

The suffering of families can be eased when they stay with their loved ones during difficult procedures or decisions.

Have formal guidelines re: Family Presence during invasive procedures & resuscitation.

Family are NOT visitors. Guests of the patient are visitors.

Family presence supported 24/7. Visiting hrs 1100 - 2100. Facility distinguishes between friends/family & guests of the patient.

Help is available for important family or legal discussions that may unexpectedly result from changes in your loved one's health.

Resources like Conversations Matter, patient relations, social workers, spiritual care providers, legal educators or not-for-profit groups can help family and friends through important conversations.

Safe &
Compassionate
CARE